# Operations Chief Meeting
# June 21, 2000
# Director's Conference
# Tyson's Corner, VA
# Pavilion 23

## Opening Comments by Mr. Robert Schmitt

## Action Item Review, Mr. Brian Quigley
Actions Items Closed since the May Ops chief meeting:
None

Actions Items Currently Open:
OP0129 - April Action Item #1

Action Items Open due to the June Ops Chief Meeting:
None

## Topics covered at this meeting
## Termination for Convenience IPT; DCM Chicago/Mr. Edward Bridges

- Mr. Bridges gave the latest status on the Termination for Convenience IPT which recently submitted its final report.
- Charter was signed in November 1999 with the following objectives and tasks:
  - Objectives
    - Reduce Average Cycle Time
    - Reduce number of future terminations
    - Reduce the backlog
  - Tasks
    - Layout the end-to-end process
    - Find best practices
    - Find recommendations from ongoing efforts
    - Identify Opportunities for Improvement
- The team came up with several Opportunities for Improvement, proposed FAR changes, proposed statutory changes and proposed procedural changes.
- Mr. Schmitt requested additional information on several of the changes.
- Mr. Schmitt was very appreciative about how the team proceeded and the eventual outcome.

## Knowledge Management; DCMA-OCS/Ms. Penny Kingsbury

- Ms. Kingsbury briefed the outcome of the second meeting of the Knowledge Management Team.
  - The team is comprised of HQ, District, Field, CLR's and SFA's.
- Implementation Plan was briefed to the Executive Team
- Knowledge Management "Tool Kit" was explained
  - Communities of Practice
  - Collaborative Tools
  - Portals
  - Knowledge Maps
  - Competency Models
- Ms. Kingsbury explained the Knowledge Management process
  - Tacit knowledge capture
  - Tacit to explicit verification
  - Explicit transfer
- The evolutionary/phased approached was explained.  Start Small, Think Big.

- The Knowledge Management Team selected potential DCMA processes to consider for pilots based on the following criteria:
  - Customer impact
  - Subject matter expertise density
  - Stakeholder impact
  - Cross-functional impact
  - Cross-organizational impact
  - Supplier impact
- Utilizing the above criteria, the following processes were selected:
  - Schedule and Delivery Management
  - Supplier Risk Management
  - Program Integration
  - Earned Value Management
  - Early CAS
  - Progress Payments
  - PLAS
- Pilots using the above processes are scheduled to begin in the first quarter of FY 01.
- The Center will have the following features:
  - Located at Headquarters
  - Supported by the BSU
  - Appraised by the Deputy Director
  - Guided by, and report to, the Executive Development Board

**Tentative Topics for the July Ops Chief Meeting**

- Bill of Rights Analysis – Mr. Robert Schmitt

//signed//
Mr. Robert Schmitt

## List of Attendees:

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